



Institute for  
Healthcare  
Improvement

# Care Oregon Evolution of Measurement System for Health Resilience Program

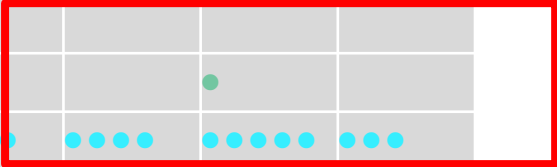
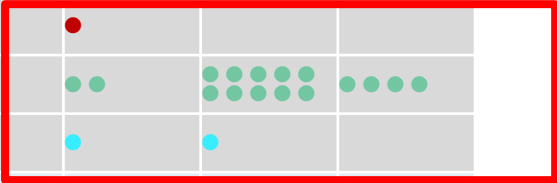
*Rebecca Ramsay, BSN, MPH*





# Became this....

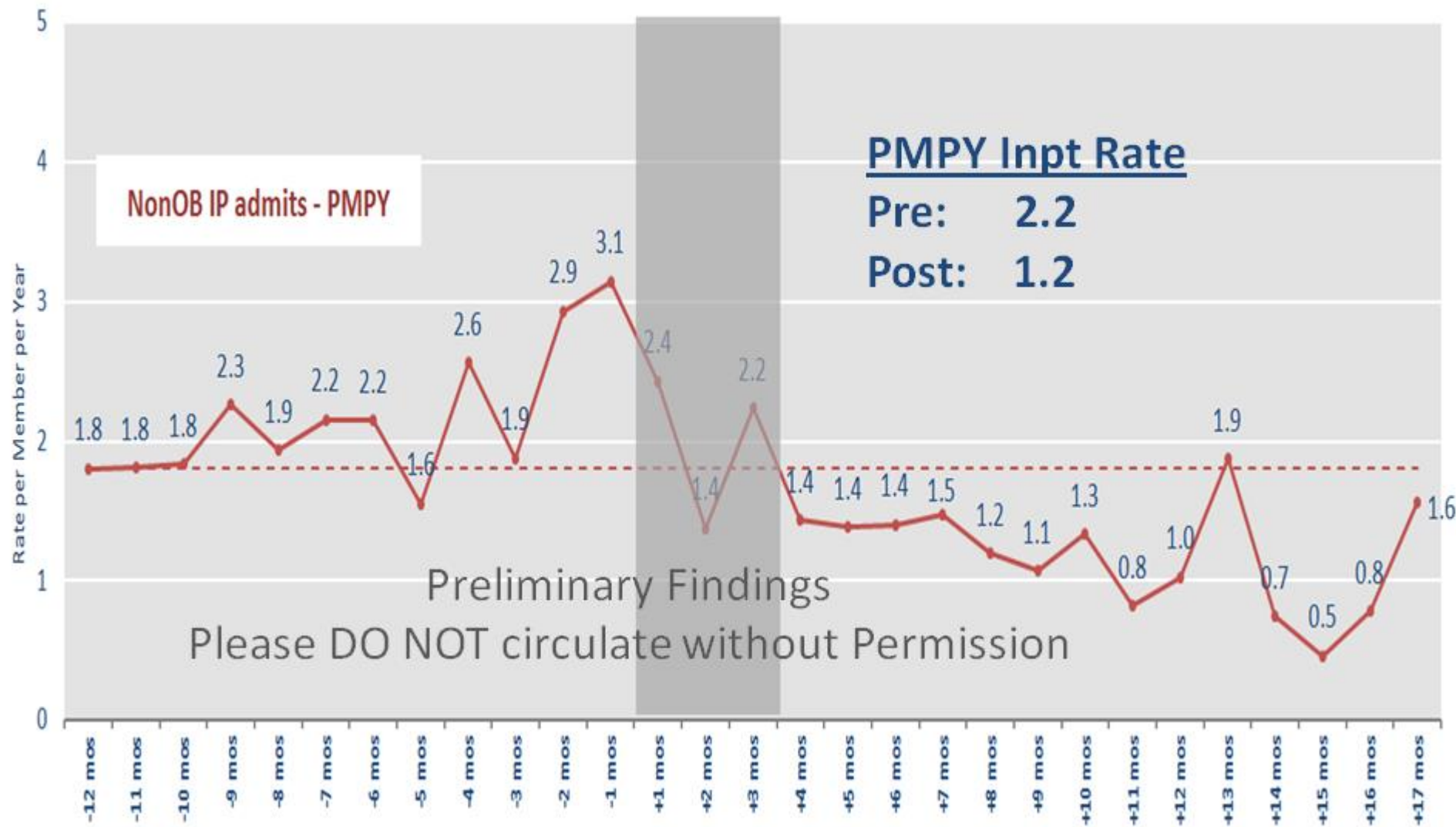
Client	Utilization Type	Pre 11/12 Months	Pre 9/10 Months	Pre 7/8 Months	Pre 5/6 Months	Pre 3/4 Months	Pre 1/2 Months	E	Post 1/2 Months	Post 3/4 Months	Post 5/6 Months	Post 7/8 Months
A	Hospital	●●●●	●●●●	●	●	●●●●	●●●●●●●●	N		●●	●	
	ED Visits	●●●●●●		●	●●●	●	●●●●●	G	●●●●●●●●	●		
	PCP Visits	●●●●●●●●	●●●●●●	●●●●●●●●	●●●●●●●●	●●●●	●●●●●●	A	●●●●●●	●●	●●●●	
B	Hospital	●			●	●		G	Hospice			
	ED Visits			●●●	●		●	E				
	PCP Visits			●●●●●●●●	●●●●●●	●	●●●●●●●●	M				
C	Hospital	●	●●●●					E	●	●		
	ED Visits		●●●●●●●●	●	●	●	●●●●●●	N	●●	●●	●●●●●●●●	●●●●●●
	PCP Visits			●●			●●●●	T	●	●		
D	Hospital		●			●						
	ED Visits		●		●	●		D	●	●		
	PCP Visits	●●●●●	●●●●	●		●	●●●	A	●	●●		
E	Hospital	●	●			●	●	T				
	ED Visits							E			●	
	PCP Visits	●●	●●●●●●●●	●●●●●●●●	●	●●	●●●●●●		●●●●●	●●●●●●	●●●●●●●●	●●●●



# Became this...Health Resilience Program

222 Clients

Engaged AT LEAST 1x on or Before June 30<sup>th</sup>, 2013



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